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RAVING FANS! (PAPERBACK)



HarperCollins Publishers, United Kingdom, 2012. Paperback. Condition: New. New edition. Language: English . Brand New Book. With a new foreword by Ken Blanchard A straightforward and snappy guide to successful customer service from the author of the bestselling The One Minute Manager. Raving Fans, in a nutshell, is the advice given to a new Area Manager on his first day - in an extraordinary business book that will help everyone, in every kind of organisation or business, deliver stunning customer...

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- Authored by Kenneth Blanchard, Sheldon Bowles
- Released at 2012



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