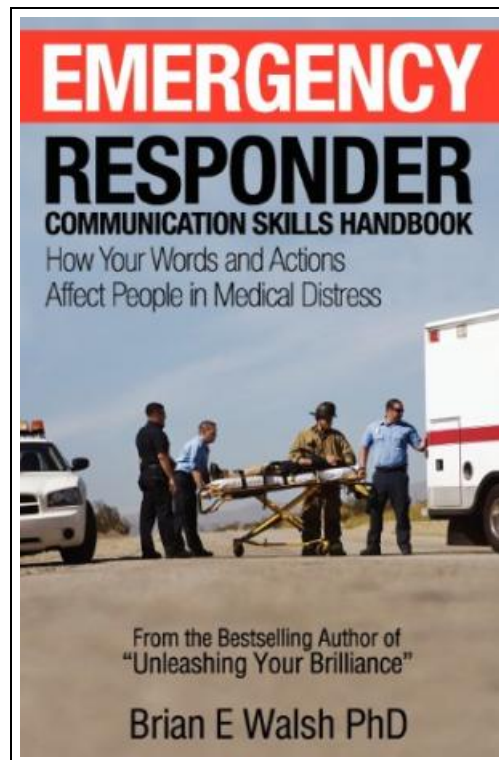


## Emergency Responder Communication Skills Handbook How Your Words and Actions Affect People in Medical Distress



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