



## Second-Hand Shock: : Surviving Overcoming Vicarious Trauma

By Bill Eddy

Unhooked Books. Paperback. Condition: New. Healthcare is an area ripe for high-conflict disputes because high-conflict people are looking for a Target of Blame. Doctors, nurses, other healthcare professionals and hospitals and clinics are easy targets for high-conflict people. In this 1-hour audio session, Bill Eddy, LCSW, Esq. , discusses how to deal with high-conflict disputes in healthcare using the C. A. R. S. method. Bill Eddy is a licensed clinical social worker, licensed attorney with 18 years experience, a mediator, and President and co-founder of High Conflict Institute. He developed the High-Conflict Personality theory and teaches about high-conflict disputes to professionals and the general public. His theory is based on the premise that high-conflict disputes are driven by people with characteristics or traits of a personality disorder, such as Borderline Personality Disorder, Narcissistic Personality Disorder, Histrionic Personality Disorder, Antisocial Personality Disorder and Paranoid Personality Disorder. Understanding their conflict patterns makes them easily identifiable. Once you can identify a high-conflict person, it's imperative that you know how to deal with their fear-based logic and manage the conflict. This item ships from multiple locations. Your book may arrive from Roseburg,OR, La Vergne,TN. Paperback.



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