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CUSTOMER SERVICE COURSE: NECESSARY SKILLS FOR EFFECTIVE CUSTOMER SERVICE (PAPERBACK)



Createspace, United States, 2013. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. The main focus of this course is to provide the necessary skills for effective customer service. The most important people in any successful organization are the staff. Without properly trained and motivated staff no company can provide an effective service to their customers. Well trained staff have confidence and enjoy their work. They are more effective in what they do, and are more...

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