

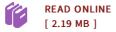
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## Ministry of Education planning materials. secondary vocational school hotel service and management professional: Front Service(Chinese Edition)

By WU MEI . QUAN GUO ZHONG DENG ZHI YE XUE XIAO FAN DIAN FU WU YU GUAN LI ZHUAN YE JIAO CAI BIAN XIE ZU

paperback. Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment.Paperback. Pub Date: 2007. Pages: 230 Language: Chinese in Publisher: Higher Education Press. Ministry of Education. Planning textbook secondary vocational school hotel service and management professional: Front Office Services Vocational Education of the Ministry of Education and the Department of Adult Education Organization preparation of secondary vocational schools nationwide hotel service and management of professional teaching. Planning materials of the Ministry of Education. secondary vocational school hotel service and management professional: Front office services a total of eight chapters. the main contents Overview of the Front Office. room reservations. antechamber Zhabin services. total station reception total engine room service and business center . lobby room sales and management. the the antechamber information management and antechamber guests relationship management. Planning materials of the Ministry of Education. secondary vocational school hotel service and management professional: Front office services and content-rich. clear hierarchy. applicable to a wide range of theory with practice. and operability. The book can be used as a tourism vocational high school. secondary school. technical schools. hotel service and management professional teaching materials. can also be used as a hotel...



## Reviews

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