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HOW TO DISAGREE WITHOUT BEING DISAGREEABLE: GETTING YOUR POINT ACROSS WITH THE GENTLE ART OF VERBAL SELF-DEFENSE

Suzette Haden Elgin, Ph.D. How to Disagree Without Being Disagreeable

Getting Your Point Across with THE GENTLE ART OF VERBAL SELF-DEFENSE John Wiley and Sons Ltd, United States, 1997. Paperback. Book Condition: New. 224 x 150 mm. Language: English . Brand New Book. Disarming communication tactics from the bestselling author of The Gentle Art of Verbal Self-Defense In every aspect of our lives we have to deliver or respond to negative messages at times-whether it s giving an employee a poor appraisal or disciplining a child or defending our political or religious beliefs from attack. But these simple disagreements often degenerate...

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- Authored by Suzette Haden Elgin
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