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Decision Support Systems: A Research Perspective (Classic Reprint) (Paperback)

By Peter G W Keen

Forgotten Books, 2018. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. Excerpt from Decision Support Systems: A Research Perspective None of these conceptions necessarily implies interactive computer systems; a DSS is defined in terms of context and use. There is no technical conception for which one cannot readily generate counterexamples. For instance, the design architecture, mode of use and available functions of an airline reservation system are virtually the same as those in many data-based DSS. If a given DSS is identical to, say, a standard interactive model, there seems no value whatsoever in using a new label. DSS become a meaningful research topic only if the term can be shown to be a necessary concept. In the pragmatic context of information systems development and analytic techniques, calling a system a DSS must lead to some actions, by the designers or users, that would not have occurred otherwise; the actions should contribute to the effective development of the system or its effective use. A potential strength of the DSS movement has been that it has at least tried to link theory and practice. It describes real systems used in real organizations...



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