



Building Engaged Team Performance: Align Your Processes and People to Achieve Game-Changing Business Results

By Dodd Starbird

McGraw-Hill. Hardcover. Condition: New. 240 pages. Dimensions: 9.1in. x 6.0in. x 1.2in. Harness the Power of Your Most Valuable Resource Your Workforce! Process improvement approaches like Six Sigma and Lean Enterprise have worked wonders for countless organizations, but in the drive for true excellence, these approaches are only one important part of the formula. Building Engaged Team Performance explains the next wave of business improvement: driving breakthrough gains by integrating process improvement with the people side of performance. Breaking new ground in the world of organizational improvement, performance management expert Dodd Starbird teams up with Roland Cavanagh, coauthor of the bestselling *The Six Sigma Way*, to present a system for aligning and optimizing processes and the efforts of any organizations most valuable asset: people. Combining the principles from Total Quality Management (TQM), Six Sigma, Lean, and Socio-Technical Systems, Engaged Team Performance helps you harness the massive potential of human performance that is not captured by process improvements alone. Illustrated through real-life stories, Building Engaged Team Performance offers a step-by-step program that shows you how you can more than double the productivity of your business. The authors client examples are a diverse group of transactional and manufacturing organizations that have used Engaged...



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