



Process Redesign for Health Care Using Lean Thinking: A Guide for Improving Patient Flow and the Quality and Safety of Care (Hardback)

By David I. Ben-Tovim

Taylor Francis Ltd, United Kingdom, 2017. Hardback. Condition: New. Language: English . Brand New Book. Process Redesign for Health Care Using Lean Thinking is a response to a simple, but hard to answer, question and is the result of the experiences of a working doctor who was also the chief safety and quality officer of an Australian teaching hospital. At this hospital, he observed that the Emergency Department was staff by talented, well-trained, and respected doctors and nurses. The facilities were modern, and the work load unexceptional, but the department was close to melt down. Bad things were happening to patients, everyone was blaming each other, lots of things had been tried but nothing was getting better and no one could explain why. The problem was not a lack of technical knowledge or expertise, the problem was that no one stood back and said, what s the best way to move 200 or 300 patients a day through the complicated and varying, sequence of steps needed to sort out the many different problems that bring patients to our department? These challenges are faced by hospitals and health services all over the world. There are difficulties with patient flow, congestion, queues,...



READ ONLINE
[1.71 MB]

Reviews

A whole new e book with a new perspective. I could comprehend almost everything using this written e book. I am very happy to inform you that here is the greatest ebook i have read in my very own life and may be he best publication for ever.

-- **Dee Halvorson**

This written book is excellent. it absolutely was writtern extremely completely and useful. You may like how the article writer write this ebook.

-- **Dayton Stracke I**