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Communicating in a Globalizing World - The ABCs of Building Sustainable Relationships: The ABCs of Building Sustainable Relationships (Paperback)

By MS Muriel Glasgow

Createspace Independent Publishing Platform, United States, 2011. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****. The global community impels us to pay attention to how we communicate in this globalizing world. Here are basic communication tips, from A-Z, coupled with quotes on communication and globalization to help build and sustain relationships as you increasingly engage and interact with people from different cultures and climates in business and personal affairs. This book stems from the author s experience in the Philippines in 1977, when she encountered the President s wife at a United Nations event and greeted her in Tagalog. The FirstLady was taken aback that a foreigner would greet her in her language and invited Ms Glasgow to Malacanang Palace, on 7.7.77. This interaction helped increase the author s interest in languages and their cultural implications. She has since then learned hellos in languages of countries visited. Issues like respect, tolerance, patience, understanding, these make the world go around as regards building relationships with people from other cultures. And do not forget the impact of a SMILE - Say More Immediately with a Little Encouragement - all cultures respond to a smile, a universal behaviour which...



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