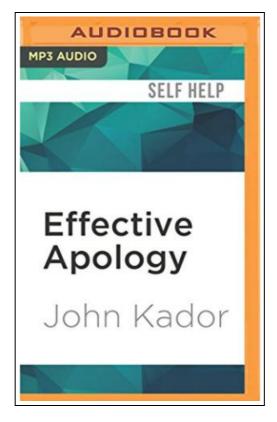
# Effective Apology: Mending Fences, Building Bridges and Restoring Trust



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#### Reviews

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(Florence Batz IV)

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