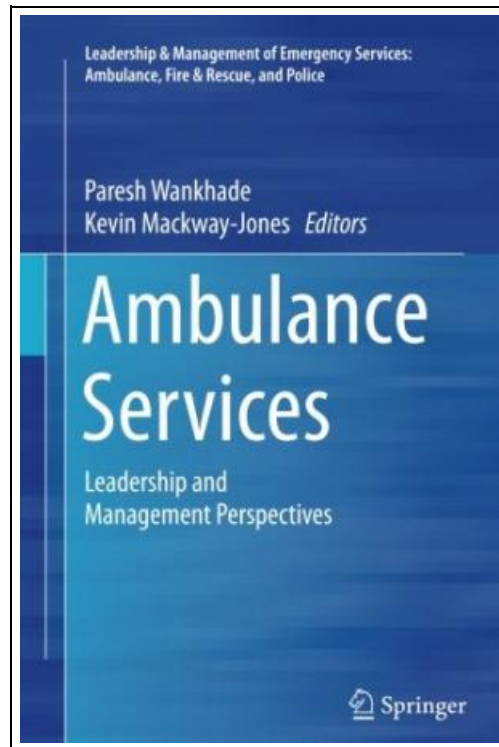


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AMBULANCE SERVICES: LEADERSHIP AND MANAGEMENT PERSPECTIVES



Springer. Paperback. Condition: New. 192 pages. This volume provides fresh insights and management understanding of the changing role of the ambulance services against the backdrop of massive cuts in health budgets around the world and the changing context of pre-hospital care within the wider healthcare networks. The challenges of funding, training and cultural transformation are now felt globally. The need to learn and adapt from suitable models of ambulance service delivery have never been greater. The book offers critical insights into the theory and practice of strategic and operational management of ambulance services and the leadership needs for the service. One of the highlight of this volume is to bring together scholarship using experts- academics, practitioners and professionals in the field, to each of the chosen topics. The chapters are based in the practical experiences of the authors and are written in a way that is accessible and suitable for a range of audiences. We are confident that this book will cater to a wider audience to inform policy and practice, both in the UK and internationally. Paresh Wankhade is Professor of Leadership and Management at Edge Hill University, UK Kevin Mackway-Jones is the Medical Director at North West Ambulance Service NHS Trust, UK Endorsements This unique and valuable publication, charts the history and development of the ambulance service in England over the last hundred years or so. The role of this key emergency service has always been important, and arguably never more so than today. The contributing authors have not only provided the reader with great insights into where the service has come from and the leadership challenges it has, and continues to face; it also gives examples of how the future could look as our journey of transformation continues. Peter Bradley CBE, MBA (and author of Taking Healthcare to the...



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